



CAVE OF THE MOUNDS®

National Natural Landmark

COVID-19 (Coronavirus) Information for Our Guests

Cave of the Mounds National Natural Landmark is closely following the reports and responses to novel coronavirus (COVID-19). We will implement measures recommended by county and state public health departments as they arise.

We remain open for our regularly posted hours and continue to provide opportunities for our guests to enjoy and appreciate the natural beauty of our cave and our grounds, located in Wisconsin's unique and lovely driftless area.

Cave of the Mounds leadership is currently implementing processes concerning readiness and responsiveness. We routinely maintain daily cleaning practices designed to keep our above and below ground spaces healthy, safe and sanitary. In addition to our regular routine, we are:

- Increasing the frequency of cleaning hand-railings in the cave and frequently touched surfaces such as doors, handles, railings, and pin pads throughout our facilities during open hours.
- Repeatedly monitor the cleanliness of our cave, Visitor Center activities and Gift Shop displays throughout each day. Guests are welcomed and encouraged to inform any of our staff members anytime about observed areas or behaviors that require immediate attention so we can attend to that promptly.
- Ensuring a thorough cleaning of our facilities at the end of each business day.
- Providing hand soap and touch-free sinks and hand dryers in our bathrooms. The Center for Disease Control (CDC) advises that washing with soap and water for 20 seconds is the best way to get rid of germs and prevent their spread.
- Providing hand sanitizer gel for guest use in buildings that do not have running water, which is advised by the CDC if soap and water are not available.
- Implementing smaller tour sizes and self-paced museum-style Cave Tours in response to the CDC recommended 6 foot social-distancing practice.
- Instructing our staff to stay home if they are not feeling well and we ask our guests to do the same in order to prevent the spread of all illness.
- Committed to education, using CDC resources that help guests learn about good hygiene practices, which the CDC advises are our best defense.

In this time of uncertainty, we want you to know that your safety and health is a top priority. We cannot stress enough that we believe in responsible and safe travel and we understand that people have differing perspectives when it comes to doing what is best for them and their families. Now more than ever, our business is you.



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Mask Policy at Cave of the Mounds

Masks are required in any of Cave of the Mounds' buildings as well as inside of the Cave at all times with no exceptions.

If you are unable to wear a mask due to disability, medical or mental health condition we have these alternate options available:

- Trail Maps, Virtual cave tour and YouTube videos are available to enjoy on the cave on the grounds outside, where a face covering is not required
- A mask can be provided at minimal to no charge
- We are happy to assist in curbside order/delivery of mining bags or geodes and take them outside to get them cracked
- If tickets have been purchased already, management will issue a full refund of the ticket or credit for a future visit if preferred.

We do not allow guests in the cave or buildings without a mask. We understand if this means that you prefer to wait and come back to see us in the future when the threat of COVID19 has lessened.